

All Registrants receive a FREE\* module on "HR Answers Now - Employee Relations, Employee Development and Staffing"! (Valued at \$149)

When: December 3, 2009 at 1:00pm - 2:30pm AST

**Speaker: Kathline Holmes** 

Regular Price: \$169. HRANB Member Price: \$139.

\*\*Early Bird Member Price: \$104.25 register by Nov 12, 2009.

## **Register Now!**

#### **Summary:**

HR professionals are striving to become strategic partners; a key success factor is the ability to measure results. Join us as Kathline Holmes CHRP, walks you through best practice tools and techniques that are used to measure HR results. Guidance around HR Metrics, benchmarking and how to present these results successfully, in order to build buy in from the executive team, will also be covered.

### **Key Learning Objectives:**

- Understand why you should care about HR Metrics
- Look at common mistakes around developing and implementing Metrics
- Recognize the different types of metrics
- Tips on selecting metrics
- Get the tools you need to create your own dashboard
- Effective ways to communicate your results

### This webinar will include:

- Two (2) CHRP Recertification Points
- 30 days to review the recording of this webinar

- PowerPoint presentation with slides
- Complete Question and Answer (Q&A) document
- Supporting paper created by Kathline Holmes
- HR Answers Now Employee Relations, Employee Development and Staffing Module

# **Register Now!**

#### Notes:

\*A link to download the module will be emailed to you along with your certification of attendance within 14 business days after the live webinar.

\*\*To ensure you receive the proper member discounts, please update your Membership Association affiliations on your account profile when ordering.

You participate right from your computer. All you require is an internet connection and a sound card. If you do not have a sound card, you can dial in and listen to the audio.



For Customer Service, please call 1-800-268-4522 or e-mail them at <a href="mailto:cservice@cch.ca">cservice@cch.ca</a>.

We look forward to your participation!

Sincerely,

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